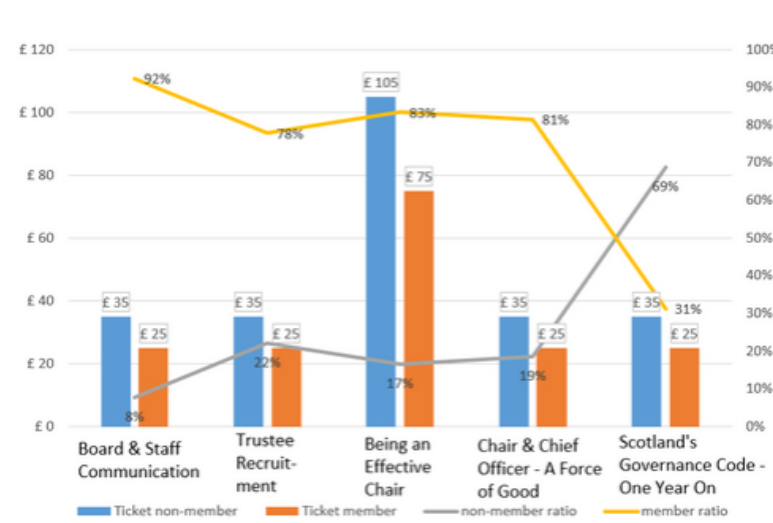


My time with ACOSVO - pre COVID-19

The Gathering 2020



Chair's Network - participation ratio in relation to ticket prices



Event Participation Analysis

Member Survey



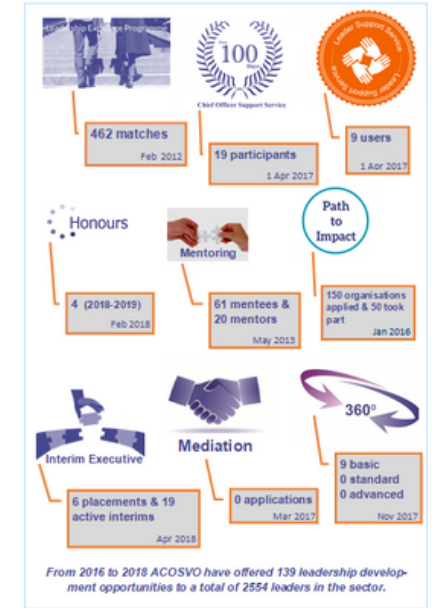
More so than ever, we need your views and opinions on the support, services, and events ACOSVO offer in our biennial Membership Survey.

We understand you will be very busy at the moment and adjusting to this "new normal". However, as a membership organisation that strives to deliver service excellence, your feedback is crucial to informing how we can better support you, and your organisation, through COVID-19 and beyond.

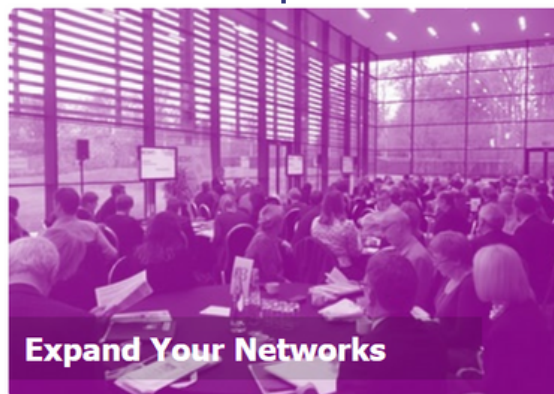
Completed surveys will be entered into a **PRIZE DRAW** to win a **FREE PLACE AT OUR ANNUAL CONFERENCE** on 28th October 2020.

We truly appreciate your input – it is so important to us and the decisions we make now and in the future. Thank You!

Brag Flyer



Member Benefits Update



Promotional Packs

Key Celebratory Dates/Weeks

18 May

On Saturday 18 May, its World **Whisky Day**. And to celebrate, VisitScotland is inviting travellers to raise a dram and discover a bit more about **Scotch whisky – Scotland's national** drink and biggest export. 17 mei 2019

Upcoming Events Flyer

ACOSVO Alumni Networking & Discussion Event
Tuesday 10 March 2020 from 14:00 to 16:00, Stirling

ACOSVO have a network for out of post, "retired", retiring, or those considering their next move, third sector Chief Officers and we would like to invite you to be part of it.

This networking and discussion event will include input from two speakers in different stages of their leadership journey, the first is **Natalie Masterson**, Chief Executive of **Stirlingshire Voluntary Enterprise** & the second is **Meg Wright**, current Interim Manager at **Wigtownshire Women's Aid** & ACOSVO Chair who has built up a considerable portfolio career.

Leader Learning: Mastering Difficult Conversations
Thursday 19 March from 09:30 to 11:30, Edinburgh

The third sector is changing fast. As leaders we know how important it is to keep pace with the challenges and opportunities presented.

This breakfast series of Leader Learning events focus on specific developmental and learning themes and comprise short, sharp seminars led by subject matter experts followed by peer discussion and input.

Members Day & Networking Drinks Reception
Thursday 12 March from 13:30 to 17:30, Edinburgh

Members' Day is an opportunity to network with other third sector leaders, attend workshops and table discussions, hear inspirational leadership stories and take a bit of time back for you, all in a confidential peer-to-peer space.

At ACOSVO we understand that being a Chief Officer or senior leader, while rewarding, can be an isolating experience. We listen when you tell us the importance of networking and having the space to share and discuss current issues with others who understand.

The Magic of Mentoring
Thursday 26 March from 09:00 to 13:30, Edinburgh

This is an engaging & reflective event for existing mentors & those interested in becoming mentors now or in the future. The event will celebrate the magic of mentoring and provide the chance for individuals to network informally, share experiences & learn new techniques & best practice.

There will be a mix of different mentoring programmes from across Scotland represented on the day including those from third, public and the private sector.

Transforming Leadership Programme
Tuesday 17 March from 10:00 to 16:00, Edinburgh

ACOSVO are offering this Transforming Leadership programme as a compelling and reframing opportunity to replenish you and your organisations' resilience and energy. The course allows you space and time to reflect, take stock, and consider new possibilities for yourself and your organisation with your peers.

The Programme is designed to fit with your busy working-life, blending a mixture of full and half days with the option for individual coaching sessions (face-to-face, Skype, telephone) with third sector expert and course leader, Joette Thomas.

Chairs Network Scotland - Income Generation: A Scottish Perspective
Tuesday 24 April from 15:00 to 19:00, Dundee

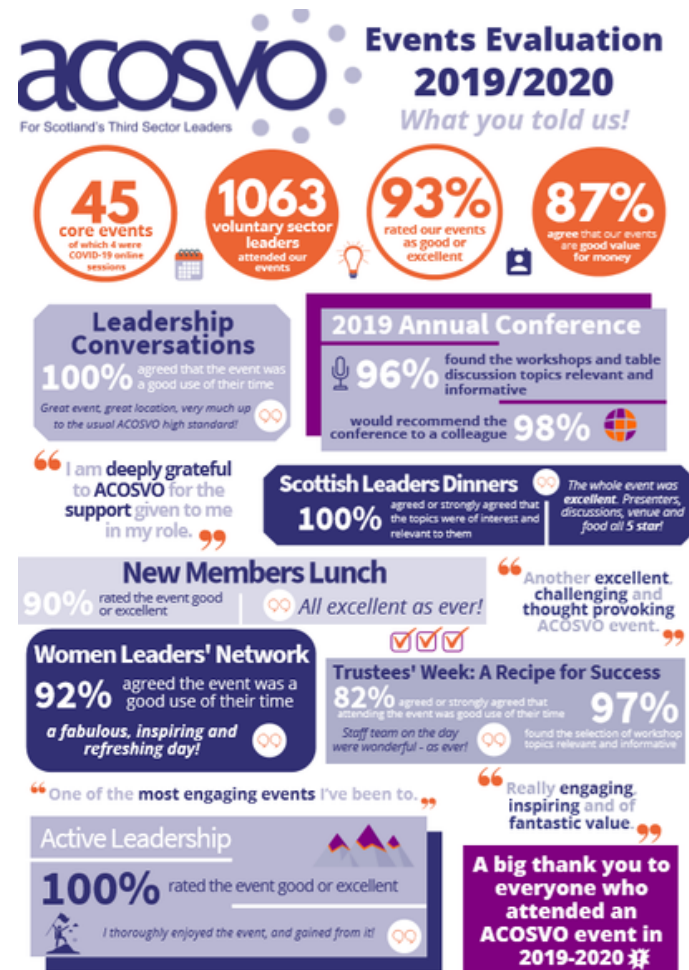
Scotland is unique in terms of charitable giving. This workshop will look at how, and how you can capitalise on this. We'll encompass social, political, geographical and cultural differences to understand the Scottish zeitgeist and help you achieve income generation success.

This workshop will look at how you can capitalise on Scotland's unique status on charitable giving in order to achieve fundraising success.

TOIL

My time with ACOSVO - post COVID-19

Events Evaluation Infographic



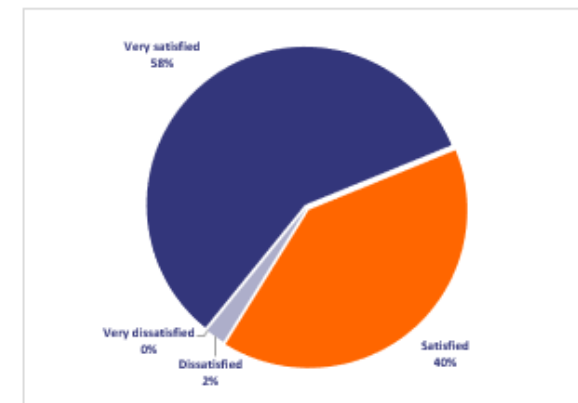
Member Survey Analysis

I. Satisfaction and quality of membership and ACOSVO

This section sought to find out more about what members think of membership value and ACOSVO as an organisation in general.

(Q1) Satisfaction about membership

The respondents were asked how they would rate their satisfaction as a member.

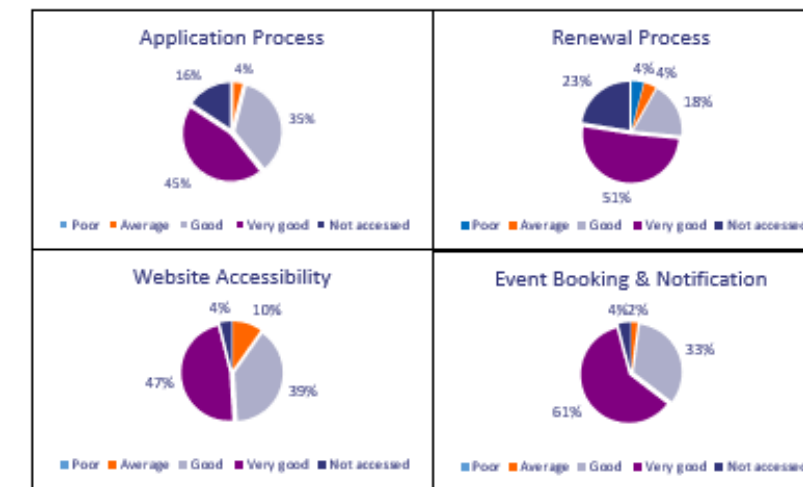


Members provided extra feedback which is summarised in the following bullet points. The full list of comments can be found in [Appendix A](#).

- Being a member is invaluable during the COVID-19 pandemic.
- One member found the services to be biased towards The Central Belt.

(Q14) ACOSVO's processes and systems

Respondents were asked how they would rate ACOSVO's processes and systems. Ratings varied from "poor" to "very good". The respondents could also opt for "not accessed".



Members provided extra feedback which is summarised in the following bullet points. The full list of comments can be found in [Appendix B](#).

- Because the application process happened very long ago, it was difficult to remember all its aspects.
- A notification of renewing the membership would be highly appreciated.
- It is not always easy to quickly find information on the website.
- One member could not appreciate the automatic membership renewal and found it even reputationally damaging for ACOSVO.

Recommended actions:

- Do all we can to ensure renewal notifications are not going into member spam folders and perhaps increase the number of notifications so that we send out two or three renewal reminders instead of just one.
- Make a more distinctive layout for each part of the website so that it is more user-friendly, easier to navigate and find information.

Twitter & LinkedIn Cleansing

LinkedIn



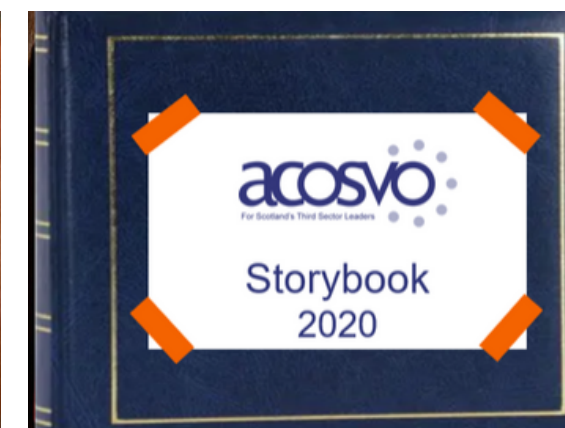
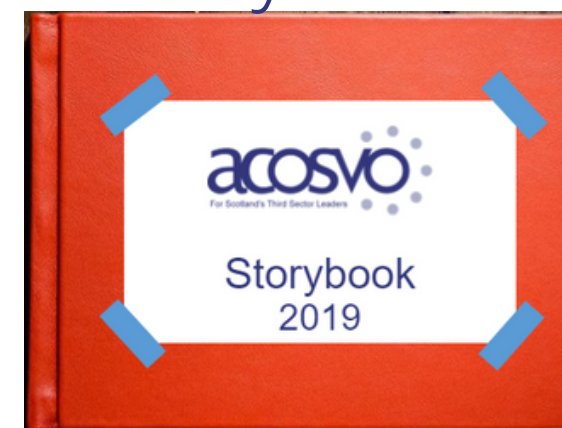
Event Participation Analysis

		ACOSVO Active Leadership: Kayak			
Name		Member	Non-member		
		£20	£25		
Meg	Wright				
David	Williams				
Andrea	Call				
Ian	Findlay			CND	
Pat	Armstrong				
Hannah	Blair				
Mary	Cuttle				
Transforming Leadership Programme: Third Sector Leadership for Personal & Organisational Growth					
		Resilience & Capacity			
Name		Member	Non-member		
		£350	£475		
Katie	Docherty				
Jo	Davies				
Alison	Douglas				
Shaben	Begum				
Kate	Wallace				
Maureen	Watson				
Cheryl	Thomas				
Sabir	Zazai				
Clair	malpas				
Georgia	Artus			\$NM	
Sarah	Boath				
Gerry	Milne				
Kath	Brough				
Joette	Thomas				
Jacky	Close				
Victoria	Ross				
ACOSVO Active Leadership: Walk					

Canva Quotes



Storybooks 2019 & 2020



My personal blog

Leadership Jobs Board